

A5 - Using a 5-point scale, where 5 is 'very satisfied' and 1 is 'very dissatisfied', overall how satisfied are you with the quality of Vancouver Public Library services?

	Gender (S5)			Age (S4)			Income (Z4)		
	Total	Male	Female	18-34	35-54	55+	<\$50K	\$50-\$100K	\$100K+
1 - Very dissatisfied	0%		0%			1%			1%
2	0%		0%	1%					
3	5%	5%	6%	3%	9%	3%	2%	3%	15%
4	29%	30%	27%	48%	19%	23%	35%	16%	31%
5 - Very satisfied	65%	64%	66%	48%	72%	72%	63%	78%	54%
Don't know									
Prefer not to answer	1%	1%				2%		2%	
No Answer	-	-	-	-	-	-	-	-	-
Mean	4.59	4.60	4.58	4.44	4.63	4.68	4.61	4.77	4.37

